



## Complaint Schedule - Information about the complaint

### Provide a brief description of the complaint

The Iplex Pro-fit TYPLEX-1050 polybutylene pipe installed in and up to the dwelling from the water meter has experienced a plumbing failure or failures and is faulty or unsatisfactory.

#	Details of location	Description of complaint	Reference to evidence relied upon	Remedy sought	Response from other party
1	Whole dwelling/building	The Iplex Pro-fit Typlex-1050 polybutylene pipe installed in and up to the building from the water meter has experienced a plumbing failure or failures and is faulty or unsatisfactory.	Photo(s) of Iplex piping in roof space/wall cavity, etc.	<p>That the respondent remedies the water supply pipework to ensure it is of an acceptable quality and that it is safe, durable and free from defects.</p> <p>That the respondent makes good all areas and surfaces affected by any repairs in a proper and proficient manner.</p>	No response.
2	Specific plumbing failures have been identified in [please list locations by particular rooms/areas in the dwelling/building].	Subsequent damage has occurred to components and/or fixtures throughout the building as a result of plumbing failures from the Iplex Pro-fit Typlex-1050 polybutylene pipe.	Photo(s) of damaged ceiling and carpets in [particular rooms/areas in the dwelling].	<p>That the respondent remedies the water damaged components and or fixtures in [particular rooms/areas in the dwelling/building].</p> <p>That the respondent</p>	No response.

3	Specific plumbing failures have been identified in [please list locations by particular rooms/areas in the dwelling/building].	Costs have been incurred as a result of plumbing failures from the Iplex Pro-fit Typlex-1050 polybutylene pipe.	Tax invoice from ABC plumber, dated X.  EFT receipt of payment to ABC plumber, dated X.	makes good all areas and surfaces affected by any repairs in a proper and proficient manner.  That the respondent pays the complainant in the amount of \$A.	
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SAMPLE